



# TERMS AND CONDITIONS FOR THE USE OF THE WEBSITE OF DOMESTICHELPERWORLDWIDE.COM

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## 1. Definitions

<b>Credits</b>	the online purchased credits by an Employer. Credits can be purchased by Employer using the “Buy Credits” section. Payment of one (1) credit enables the Employer to acquire the contact information of one (1) Helper through the Domestic Helper Website.
<b>Domestic Helper</b>	DHWW B.V., with its statutory seat in Hoofddorp, and its registered address at Joop Geesinkweg 201, 1114AB, Amsterdam-Duivendrecht, the Netherlands, registered with the Dutch Chamber of Commerce under number 78433738.
<b>Employer</b>	private individuals who seek the domestic services such as child care, care for older people, pet care and housekeeping services of a Helper. The agreement to be concluded between an Employer and a Helper does not have to be an employment agreement. Employer and Helper are free to choose the type of agreement that is to be concluded.
<b>Helper</b>	private individuals who offer domestic serves, such as but not limited to, child care, care for older people, pets and home care.
<b>Profile</b>	a Profile created on the Domestic Helper Website by a Helper or an Employer. A description written by an User, and placed on the Domestic Helper Website with a description of User, including, but not limited to, forename, gender, date of birth, birthplace, residence location and photo.
<b>Service</b>	the service offered by Domestic Helper to User, as described in Article 3.
<b>User</b>	any user, using, in any way, the service of Domestic Helper through its Website including, but not limited, to Employers and Helpers.
<b>Website</b>	the Domestic Helper website, which can be found at the domain names domestichelperworldwide.com and domestichelper.world and all subpages.

## 2. General

- 2.1. These Terms and Conditions (the “Terms”) set forth the terms and conditions under which a person uses the Website and/or the Domestic Helper Services, including related memberships and content (described below).
- 2.2. Please read these Terms before using the Website or the Services. By using the Website or the Services, you hereby represent, warrant, understand, agree to and accept these Terms in their entirety whether or not you register as a User of the Website or Services.
- 2.3. These Terms are subject to change by Domestic Helper at any time. Domestic Helper will notify you about significant changes in these Terms by sending a notice to the email address registered in your Profile, or by placing a prominent notice on our Website, so that you can choose whether to continue using our Services. Significant changes will go into effect no less than 30 days after we notify you. Non-material changes or clarifications will take effect immediately upon posting of the updated Terms on our Website. You should periodically check [www.domestichelperworldwide.com](http://www.domestichelperworldwide.com) for updates. Your continued use of the Website or the Services after such effective date will constitute acceptance by you of such changes.
- 2.4. In case and so far as any clause of these Terms is declared void or invalid, the rest of these Terms shall remain in full force and valid. In such case Domestic Helper shall be permitted but not obligated, to determine a new clause to replace the void or invalid clause.
- 2.5. Domestic Helper may transfer rights and obligations that arise from these Terms to others, and will inform you should this take place. If you do not find this transfer of rights and obligations acceptable, then you may cease using the service and may remove your Profile.

## 3. Services and limitations

- 3.1. Domestic Helper enables Employers to post jobs on the Website and Helpers to post Profiles on the Website. Domestic Helper provides search tools to help Employers find individual Helpers that meet their specific needs and preferences and enable Employers and individual Helpers to get in contact with each other. Domestic Helper provides (search) tools to help Employers find individual Helpers that meet their specific needs and preferences. Employers and Helpers are able to use tools and/or features through the Website to notify each other in case of interest. Only Employers are able to get into contact with Helpers by providing Employers the opportunity to acquire the contact information of a Helper through payment of Credits.
- 3.2. By registering as User, Helpers agree they can be contacted by Employers that purchased the Helper its contact details by payment of a Credit. Helpers can be contacted by Employers after payment of a Credit as long as the Helper its Profile is active and has the status available and visible.

- 3.3. Domestic Helper does not introduce or supply Helpers to Employers, nor do we select or propose specific Helpers to Employers or Employers to Helpers. Instead, we offer an online forum that among other things enables Employers and Helpers to interact regarding potential work opportunities. Through our Website, Employers may post jobs describing the services for which they are seeking care, the terms of such services and related information, and Helpers may post Profiles describing the services they provide as well as their experience, training, qualifications and related information. Due to the difficulty of verifying information over the Internet, we do not and cannot reasonably verify the identity of Helpers or Employers or the information they provide. As such, we cannot reasonably verify the authenticity or completeness of job postings or whether Helpers have the experience, training, qualifications and authorisations they post in their Profiles. Our business model also makes it unreasonable for us to perform reference checks on Helpers as a general matter or confirm that Helpers are suitable to work with the population they apply to work (e.g., children and older people). Any screening of an Employer or Helper and his or her information by Domestic Helper through verification checks, as further described in section 4, or otherwise, is limited and should not be taken as complete, accurate, up-to-date or conclusive of the individual's or entity's suitability as an employer or carer.
- 3.4. Further, Domestic Helper does not have control over the quality, timing, or legality of the services actually delivered by Helpers, nor of the integrity, responsibility or actions of Employers or Helpers. Domestic Helper does not make any representations about the suitability, reliability, timeliness, and accuracy of the services provided by Helpers or the integrity, responsibility or actions of Employers or Helpers whether in public, private or offline interactions.
- 3.5. Employer and Helper content is primarily user generated, and Domestic Helper does not control or vet user generated content for accuracy as a general matter. Domestic Helper does not assume any responsibility for the accuracy or reliability of any information provided by Helpers or Employers on or off this Website.
- 3.6. Domestic Helper is not responsible for the conduct, whether online or offline, of any user of the Website or the Services. Moreover, Domestic Helper does not assume and expressly disclaims any liability that may result from the use of information provided on our Website or any other venue. All users, including both Employers and Helpers, do hereby expressly agree not to hold Domestic Helper (or Domestic Helper's officers, directors, investors, subsidiaries, agents, assignees, representatives, advertisers, marketing partners, licensors, independent contractors, recruiters, corporate partners, resellers, or employees, hereinafter "Affiliates") liable for the actions or omissions of any Employer or Helper or for any information, instruction, advice which originated or services that were arranged through the Website, and, to the maximum extent permissible under applicable law, each Employer and Helper hereby irrevocably waives any right they may have to bring a claim against Domestic Helper and

Domestic Helper and its Affiliates expressly disclaims any liability whatsoever for any damage, suits, claims, and/or controversies that have arisen or may arise, whether known or unknown therefrom.

## **4. User responsibilities**

- 4.1. As Domestic Helper does not verify the identity of or any information provided by Employers or Helpers (e.g., the authenticity or completeness of Employer jobs or the qualifications, the experience or suitability of Helpers, etc.) registered users are solely responsible for selecting an appropriate Employer or Helper for themselves or their family. For Employers this should include: (i) interviewing Helpers, (ii) verifying their identity via photographic ID, asking for proof of experience, training, qualifications, authorisations and suitability for the position they are applying, and (iii) following up on references on the Helpers they are interested in hiring. Domestic Helper recommend you ask Helpers to bring to their interview photographic ID to verify their identity and original copies of documentation to verify their identity, experience, training and qualifications. Helpers are solely responsible for interviewing and verifying the identity of Employers for whom they are considering working and the terms of engagement. Please consider requesting Employers to provide documentation to verify their identity and character references from previous employees or professionals that know them such as a solicitor. Any screening of an Employer or Helper and his or her information by Domestic Helper through verification checks, as further described in section 8, or otherwise, is limited and should not be taken as complete, accurate, up-to-date or conclusive of the individual's or entity's suitability as an employer or care provider.
- 4.2. Each Employer is also responsible for complying with all applicable employment, anti-discrimination and other laws in the Employers' country of residence in connection with any relationship they establish with a Helper. Among other things, Employers must verify that the Helper they select is legally entitled to live and work in the Employers' country of residence , and perform any other verification or other checks for the position they are hiring, such as identity, qualification, background and reference checks. In addition, , Employers shall not post any job that directly or indirectly promotes age, sex, race, religion or belief, disability or other forms of prohibited.
- 4.3. Helpers must also ensure they are in compliance with the legislation and other rules and regulations applicable to the care of children or vulnerable adults in force in the country of residence of the respective Employer from time to time.
- 4.4. Helper is responsible for providing accurate and up-to-date contact details. A valid and active phone number is mandatory, other contact details, such as e-mail or Facebook, are optional.

- 4.5. Helpers who do not want to be contacted by an Employer, for instance – but not limited to - if they are employed or currently not available, are obligated to change the status of their Profile to 'not available'.
- 4.6. Helpers undertake to hold any registration and a valid licence from appropriate authority or authorities as may be applicable for your services.
- 4.7. Employers should ensure that their insurance covers Helpers' working in their home and should verify whether Helpers have their own independent insurance cover.

## **5. Representations and warranties users and visitors**

- 5.1. Domestic Helper's Services are available only to individuals who are eighteen (18) years of age or older and can form legally binding contracts under applicable law. If you are not eighteen (18) years of age or older do not register to use the Website or Services.
- 5.2. If you registering to be an Employer, you must be a citizen or legal resident of the country that belongs to the city selected by you from the 'Job location' dropdown select menu. The cities listed within this dropdown select menu are subject to change. Changes can be made on a daily base, thus the current content of the dropdown menu applies.
- 5.3. If you registering to be a Helper, you must be permitted to legally work within the country that belongs to the city selected by you from the 'Currently located at' as well as the 'Looks for job in' dropdown select menus. The cities listed within these dropdown select menus are subject to change. Changes can be made on a daily base, thus the current contents of both dropdown menus apply. Furthermore you must have the experience, training, qualifications and authorisations required by law or otherwise for the positions for which they apply. In addition, if you are a Helper registered on the Website seeking to work as a helper in a country outside of The Netherlands, for a family registered as an Employer on a website operated by a Domestic Helper affiliate outside of The Netherlands, you must also satisfy all legal requirements, including, without limitation, visa requirements, in order to work as a helper in such other country.
- 5.4. By requesting to use, registering to use and/or using the Website or the Services, you represent and warrant that you have the right, authority and capacity to enter into these Terms and you commit to abide by all of the terms and conditions hereof. In addition, you represent and warrant that you and each member of your household (i) have never been the subject of a complaint, restraining order or any other legal action involving, arrested for, charged with, or convicted of any criminal offense involving violence, abuse, neglect, theft or fraud, or any offense that involves endangering the safety of others, dishonesty, negligence or drugs, and (ii) are not nor have ever been on any Independent Safeguarding Authority barred list or the sex offenders register or other similar list.

## 6. Use of site and use of service

6.1. The following rules pertain to User Content, defined as any communications, images, and all the material, data, and information that you upload or transmit through Domestic Helper's Services, or that other users upload or transmit, including without limitation any content, messages, photos, reviews or Profiles (collectively, "Content") that you publish or display (hereinafter, "post"). By transmitting and submitting any User Content while using our Service, you agree, represent and warrant as follows:

- You are responsible for providing accurate, current and complete information in connection with your registration for use of the Website and the Services. In case of a Helper, the Helper makes sure a valid and up-to-date phone number is included in its Profile;
- You will register your Profile in your own legal name, even if you are seeking care for another individual or family member;
- You are solely responsible for any content, messages, photos, reviews or Profiles (collectively, "Content") that you publish or display (hereinafter, "post") on the Website, or transmit to other users of the Website. You will not post on the Website, or transmit to other users, any defamatory, inaccurate, abusive, obscene, profane, offensive, sexually oriented, threatening, harassing, defamatory, racially offensive, or illegal material, or any material that infringes or violates another party's rights (including, but not limited to, intellectual property rights, and rights of privacy and publicity), or advocate, promote or assist any unlawful act such as (by way of example only) copyright infringement or computer misuse, or give the impression that any User Content emanates from Domestic Helper where this is not the case. You will not provide inaccurate, misleading, defamatory or false information to Domestic Helper or to any other user of the Website, and all opinions stated as part of User Content must be genuinely held. Without limiting the foregoing, you represent and warrant to us that you have the right and authority to post all information you post about yourself or others;
- You understand and agree that Domestic Helper may, in its sole discretion, review and delete any Content, in each case in whole or in part, that in the sole judgment of Domestic Helper violates this Agreement or which Domestic Helper determines in its sole discretion might be offensive, illegal, or that might violate the rights, harm, or threaten the safety of users of the Website;
- You have the right, and hereby grant to Domestic Helper, its Affiliates, licensees and successors, an irrevocable, perpetual, non-exclusive, fully paid, worldwide license to use, copy, perform, display, reproduce, adapt, modify and distribute such information and content and to prepare

derivative works of, or incorporate into other works, such information and content, and to grant and authorize sublicenses of the foregoing. You further represent and warrant that public posting and use of your Content by Domestic Helper will not infringe or violate the rights of any third party;

- Your use of the Service, including but not limited to the Content you post on the Service, must be in accordance with any and all applicable laws and regulations. Domestic Helper is not responsible for any claims relating to any inaccurate, untimely or incomplete information provided by users of the Website.
- 6.2. You agree that Domestic Helper has no obligation to remove any reviews or other information posted on the Website about you or any other person or entity. If you disagree with a review, you may post one rebuttal to the review, provided your rebuttal complies with these terms. You may not terminate your registration and re-register in order to prevent a review from being associated with your Profile.
- 6.3. Opinions, advice, statements, offers, or other information or content made available on the Website or through the Service, but not directly by Domestic Helper, are those of their respective authors. Such authors are solely responsible for such content. Domestic Helper does not: (i) guarantee the accuracy, completeness, or usefulness of any information on the Website or available through the Service or any other venue, or (ii) adopt, endorse or accept responsibility for the accuracy or reliability of any opinion, advice, or statement made by any party that appears on the Website or through the Service or any other venue. Under no circumstances will Domestic Helper or its Affiliates be responsible for any loss or damage resulting from: a) your reliance on information or other content posted on the Website or transmitted to or by any user of the Website, Service, or any other venue; or b) reviews or comments made about you on the Website or other venue by other users.
- 6.4. To the maximum extent permitted by law, Domestic Helper disclaims any liability whatsoever for any misstatements and/or misrepresentations made by any users of the site or any other venue. Users do hereby represent, understand and agree to hold Domestic Helper harmless for any misstatements and/or misrepresentations made by or on behalf of them on this site or in any other venue.
- 6.5. Your Profile is for your sole, personal use. You are responsible for all activity on and use of your Profile, and you may not assign or otherwise transfer your Profile to any other person or entity.

## **7. User restrictions**

- 7.1. By using the Website or Services of Domestic Helper, you agree that you will not under any circumstances:

- use the Website, Services, or other venue, or any information contained therein, in any way that is abusive, threatening, obscene, defamatory, libellous, or racially, sexually, religiously, or otherwise objectionable and offensive;
- use the Services for any unlawful purpose or for the promotion of illegal activities;
- attempt to, or harass, abuse or harm another person or group;
- use another user's Domestic Helper Profile without permission;
- provide false or inaccurate information when registering an Profile on Domestic Helper, using our Services or communicating with other Registered Users;
- post any job where there is a risk to the health and safety of any Helper at the location where the work is to be performed;
- except where allowed by applicable law, post jobs which require the Helper to provide information relating to his/her:
  - (i) racial or ethnic origin, (ii) political beliefs, (iii) philosophical or religious beliefs, (iv) membership of a trade union, (v) physical or mental health, (vi) sexual life, (vii) the commission of criminal offences or proceedings, or (viii) age;
- attempt to re-register with Domestic Helper if we have terminated your Profile for any or no reason;
- interfere or attempt to interfere with the proper functioning of Domestic Helper's Services;
- make any automated use of the system, or take any action that we deem to impose or to potentially impose an unreasonable or disproportionately large load on our servers or network infrastructure;
- bypass any robot exclusion headers or other measures we take to restrict access to the Service or use any software, technology, or device to scrape, spider, or crawl the Service or harvest or manipulate data;
- use the personal contact information of Helpers acquired through Domestic Helper for any commercial solicitation purposes;
- publish or link to malicious content intended to damage or disrupt another user's browser or computer.

7.2. In order to protect our users from prohibited activity, we reserve the right to take appropriate actions. Should Domestic Helper find that you violated the terms of this section or any terms stated herein, Domestic Helper reserves the right, at its sole discretion, to immediately terminate your use of the Website and Services. Further, in order to protect the integrity of the Website and the Services, Domestic Helper reserves the right at any time in its sole discretion to block users from certain IP addresses from accessing the Website.



## 8. Verification of profiles

- 8.1. By using the Website or Services, you hereby authorize Domestic Helper, and acknowledge that Domestic Helper reserves the right, but not the obligation, to scan on an ongoing basis a variety of sources, and other data to assist Domestic Helper in verifying the information you provide us and the representations and warranties you make in the Terms and on the Website and in evaluating your suitability for Domestic Helper.
- 8.2. By agreeing to these Terms, you agree to allow Domestic Helper to perform the verification checks described above. If you do not want these verification checks to be performed, you should not use Domestic Helper.
- 8.3. Domestic Helper has no obligation to perform verification checks on any Users. To the extent Domestic Helper performs such checks on certain Users, the checks are limited and should not be taken as complete, accurate, up-to-date or conclusive of accuracy of any of the information those users have provided or of their eligibility to use the Services.
- 8.4. The results of any verification checks on you may impact your ability to access and use Domestic Helper's Services. You are not eligible to register with Domestic Helper if any of your verification check results indicate that you have falsified your legal name, address or date of birth, or indicate any background information that in our sole discretion disqualifies you from using our Website or Services. You understand that Domestic Helper retains the right in its sole discretion to terminate your Profile if any of the information it receives indicates you are not suitable for our services.

## 9. Reviews

- 9.1. Users are able to add a review to the Profile of a person they had contact with, with respect to (the performance of) a job. Reviews are given according to the parameters and instructions on the Website. Users are bound to the instructions in these Terms and on the Website when placing a review.
- 9.2. The content of a review is determined by a User. Domestic Helper is not responsible nor liable for the content of reviews or any damage resulting from a review.
- 9.3. Domestic Helper is at its own discretion authorized but not obligated to delete a review. Reasons for deleting a review can be an inaccurate, unreliable or unlawful review, or a review that does not meet the conditions for a review according to Domestic Helper.
- 9.4. Reviews should at least meet the following requirements:
  - a review cannot contain any slanderous, vulgar, obscene or racist language;
  - a review cannot contain links and/or scripts; and
  - a review should always regard a rating of another User that:
    - was contacted and/or hired for a job (in case of a Helper); or

- initiated the contact and provided the job offer (in case of an Employer).

## **10. Credits and payment**

- 10.1. Credits are purchased by Employers through the Website. Only Employers can purchase Credits. Once Domestic Helper has received verification of the payment provider that payment for the Credit(s) is successful, the purchased Credit(s) will be added to the Profile of the Employer that purchased the Credit(s).
- 10.2. Amounts for the Credit(s) are indicated on the Website in EUR. Domestic Helper reserves the right to adjust the prices for Credit(s) from time to time.
- 10.3. Payment for Credit(s) takes place in the manner described on the Website and are executed through payment provider Mollie.com.
- 10.4. A Credit can not be used for other goals then stated on the Website. Credits can not be duplicated, traded sold or transferred in any other way, nor made available to others in any way whatsoever.
- 10.5. Domestic Helper does not in general provide refunds for purchased Credit(s). However, Domestic Helper may in its sole discretion issue refunds or credits when it believes they are warranted. This refund policy also applies for purchased contact details of a Helper who is not available or whose Profile is suspended or terminated.

## **11. Termination of profile / registration**

- 11.1. Should Domestic Helper determine that you are not eligible to use the Services, have violated any terms stated herein or in any of the Policies, are not suitable for participation as a registered User, or have mis-used or mis-appropriated Website content, including but not limited to, use on a “mirrored”, competitive, or third party site, Domestic Helper reserves the right, at its sole discretion, to immediately terminate your access to all or part of the Domestic Helper Website, to remove your Profile and/or any content posted by or about you, from the Website, and/or to terminate your registration in Domestic Helper, with or without notice.
- 11.2. In any event, Domestic Helper also reserves the right, in its sole discretion, to terminate your access to all or part of the Domestic Helper Website, to remove your Profile and/or any content posted by or about you, from the Website, and/or to terminate your registration in Domestic Helper, for any reason or no reason, with or without notice. If we terminate your registration, we have no obligation to notify you of the reason, if any, for your termination.
- 11.3. Following any termination of any individual’s use of the Website or the Services, Domestic Helper reserves the right to send a notice thereof to other Registered Users in so far as deemed necessary by Domestic Helper.

## 12. Privacy

- 12.1. Domestic Helper will only use the information you provide on the Website or via other channels in accordance with our Privacy Policy. For more information, see our full [Privacy Policy](#).

## 13. Warranties and indemnities

- 13.1. To the maximum extent permitted by applicable law, Domestic Helper does not:
- warrant the accuracy, adequacy or completeness of this information and materials;
  - adopt, endorse or accept responsibility for the accuracy or reliability of any opinion, advice, or statement made by any party other than domestichelperworldwide.com;
  - warrant that your use of the services will be secure, free from computer viruses, uninterrupted, always available, error-free or will meet your requirements, or that any defects in the services will be corrected; or
  - give any warranties of fitness for a particular purpose or non-infringement of third party rights. To the extent permitted by applicable law, Domestic Helper expressly excludes all conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity and disclaims liability for errors or omissions in this information and materials.
- 13.2. In addition and without limiting the foregoing, Domestic Helper makes no representation or warranties of any kind whether express or implied regarding the suitability of any registered user of our site to provide services as a caregiver or to employ the services of a caregiver.
- 13.3. By agreeing to the terms of these Terms, users of the Website and Services agree to indemnify, defend and hold harmless Domestic Helper and its officers, subsidiaries, affiliates, successors, assigns, directors, officers, agents, service providers and employees from and against any and all claims, losses, expenses or demands of liability, including reasonable attorneys' fees and costs incurred by Domestic Helper and its Affiliates in connection with any claim by a third party (including an intellectual property claim) arising out of (i) materials and content you submit, post or transmit through the Website, or (ii) use of the Website or Services by you in violation of these Terms or in violation of any applicable law. Users further agree that they will cooperate as reasonably required in the defence of such claims. Domestic Helper and its Affiliates reserve the right, at their own expense, to assume the exclusive defence and control of any matter otherwise subject to indemnification by users, and users shall not, in any event, settle any claim or matter without the written consent of Domestic Helper. Users

further agree to hold harmless Domestic Helper and its Affiliates from any claim arising from a third party's use of information or materials of any kind that users post to the Website.

## **14. Liability**

- 14.1. Domestic Helper does not introduce or supply Helpers to Employers, nor do we select or propose specific Helpers to Employers or Employers to Helpers. Instead, we offer an online forum that among other things enables (i) Employers to seek the services of a Helper through the use of the Website or Services, (ii) Helpers to post Profiles and save and store the Profiles of Employers the Helpers are interested in on their own Helpers' Profile. Any agreement between a Employer and a Helper regarding the provision of services is solely between the Employer and the Helper; Domestic Helper is not a party to any such agreement. Any issues concerning the conduct of an Employer or Helper including, without limitation, the services received by the Employer or payment due to the Helper, must be resolved directly by the Employer and the Helper. Domestic Helper will not be held responsible and expressly disclaims any liability whatsoever for any claims, demands or damages direct or indirect of every kind and nature, known and unknown, suspected and unsuspected, disclosed and undisclosed, arising out of or in any way connected with such issues.
- 14.2. By using this Website or our Services, you do hereby represent, understand, and expressly agree to indemnify and hold Domestic Helper harmless for any claim or controversy that may arise from any disputes between you and any other user(s) of the Website. Domestic Helper will use its reasonable efforts to monitor Helper and Employer Profiles, comments, and general usage of the Website and suspend privileges to any Employer or Helper not adhering to the Policies. You agree to take reasonable precautions in all interactions with other users of the Website or the Services, particularly if you decide to meet offline or in person.
- 14.3. By using the Website or the Services, you do hereby agree to report any alleged improprieties of any users therein to Domestic Helper immediately by notifying Domestic Helper of the same via electronic correspondence.
- 14.4. In no event will Domestic Helper be liable for any indirect or consequential damages, losses or expenses arising out of or relating to the use or inability to use the Website or Services, including without limitation damages related to any information received from the Website or Services, removal of content from the Website, including Profile information, any email distributed to any user or any linked web site or use thereof or inability to use by any party, or in connection with any termination of your subscription or ability to access the Website or Services, failure of performance, error, omission, interruption, defect, delay in operation or transmission, computer virus or line or system failure, even if Domestic Helper, or representatives thereof, are advised of the possibility of such damages, losses or expenses.

- 14.5. Under no circumstances will Domestic Helpers' aggregate liability, in any form of action whatsoever in connection with this agreement or the use of the services or the site, exceed the price paid by you for the Credits credited to your Profile, or, if you have not paid Domestic Helper for the use of any services, the amount of EUR 1.500 or its equivalent.

## **15. Applicable law, jurisdiction and language**

- 15.1. Dutch law is applicable to these Terms, the usage of the Service and the Website. Applicability of the Vienna Sales Convention (CISG) is expressly excluded.
- 15.2. Any disputes that arise between you and Domestic Helper shall exclusively be brought before the court in Amsterdam, the Netherlands, unless mandatory law requires that the dispute shall be brought before another court.